



Customer Spotlight

About Class Limited

Headquartered in Australia, Class offers a number of wealth accounting solutions, including Class Super for self-managed superannuation fund (SMSF) administration and Class Portfolio for investment portfolio accounting, administration and reporting. Class has also offers a range of complementary legal, accounting and corporate compliance documentation products. As Class expanded its business through internal development and acquisitions, its existing billing process and legacy CRM and ERP systems were an obstacle to keeping pace with its accelerating growth.

Class' Business Objectives

- Eliminate using multiple solutions to calculate and issue bills
- Automate manual processes and manage fee calculations in a single solution
- Reduce manual processes to drive higher levels of processing efficiency and scalability

BillingPlatform's Solution

- Quickly and easily automate data from multiple systems and address volume discounts as needed
- Offers support for all types of rating methods from one-time changes and promotional offers to usage-based billing to subscriptions to formula-based rates
- Provides a future-proof solution to automate all billing and invoicing processes as business continues to evolve

Class' Outcomes and Results



Increase billing efficiency by 50% and automate 75% of all processes



Implement & manage the system on their own, without a programmer or the IT team

BillingPlatform Portfolio



Billing



Financial
Management



Revenue
Recognition



Payments



Collections



Customer
Portal